Quick Check-in Questions

It is critical to identify students who may be struggling throughout a given term. Consider sending students a series of short instruments designed to identify what students may benefit from additional support.

As a result of gathering the data from these check-in questions, staff can learn:

- The current status of students
- What students may benefit from additional support or outreach
- What students may benefit from financial counseling
- What students may be at risk of transferring or dropping out

**Check-in: Confidence in Courses**

1. How confident are you that you will be able to manage completing coursework online for the remainder of the term?
   - a. Extremely confident
   - b. Very confident
   - c. Somewhat confident
   - d. Not very confident
   - e. Not at all confident

2. Describe any concerns you have about completing the semester successfully: [open text]

**Check-in: Support Needed**

3. Do you feel that you are receiving the support you need to succeed in your coursework?
   - a. I have all the support I need
   - b. I have most of the support I need
   - c. I have some of the support I need
   - d. I have little to none of the support I need
   - e. Not sure yet

4. [If a, b] Describe what type of support you are finding beneficial [open text]

5. [If b, c, d, e] Describe what type of support you would find beneficial [open text]

**Check-in: Confidence in Grades**

6. How confident are you that you will be able to complete this term with a B average or higher?
   - a. Extremely confident
   - b. Very confident
   - c. Somewhat confident
   - d. Not very confident
   - e. Not at all confident

7. Describe the factors contributing to your level of confidence: [open text]

**Check-in: Financial Confidence**

8. How confident are you that you will be able to pay your bill next term?
   - a. Extremely confident
   - b. Very confident
   - c. Somewhat confident
   - d. Not very confident
   - e. Not at all confident

9. Describe the factors contributing to your level of confidence: [open text]

**Check-in: Attrition Risk**

10. Do you plan to continue your education at our campus next term?
    - a. Yes
    - b. No
    - c. Unsure

11. [If unsure] Why are you unsure if you will be continuing your education at [insert Institution name] next term?

12. [If no] Why are you not planning to continue your education at [insert Institution name] next term?